

## **Overview**

Your privacy is important to us. Ascendant wants you to visit our website knowing that you have control over your personal information and that Ascendant is taking steps to insure the confidentiality of the information provided.

## **Information Gathered**

You may be required to input information in order for us to service you appropriately. It is your choice whether to input this personal information.

## **Sharing Information Gathered**

Our website is designed to give our customers and prospective customers a confidential means of gathering information about our company, services and products and for doing business with us over the Internet. In general, our site will only collect consensual data from you that will be used to service requests.

We do not give or sell our customers' personal information to others for marketing purposes. We may share information about you in the normal business of conducting insurance operations such as providing you with an insurance quote. We are permitted by law to share information about you when and if you become an Ascendant customer even without your authorization with

1. a third party if it reasonably necessary to enable the party to perform services for us, such as claims investigations or the detection of fraud or material misrepresentation;
2. any of our affiliated companies who provide service to you;
3. insurance regulatory authorities;
4. law enforcement agencies or other governmental authorities to protect our interest or to report illegal activities and
5. persons or organizations conducting actuarial studies.

## **Requesting Disclosure of Information**

If you have any questions about what we have in your file please write to us. When we receive your written request, we will respond within thirty (30) business days. We will let you know if we've given any information about you to anyone in the past.

If you have any questions about the right of access to your file, we'll be happy to review our procedures with you.

Please contact:

Your agent or insurance representative or  
Ascendant Commercial Insurance, Inc.  
ADD ADDRESS HERE NOT SURE IF WANT ACTUAL OR PO BOX)

When you write us, please be sure to tell us your name, address, policy number and provide a phone number and the best time of the day for us to call you. Also provide us with a copy of your personal identification, such as your driver's license.

Thank you for allowing us to service your insurance needs.